

# **Client Policy Document**

### **Privacy Policy**

We respect your privacy. Any information you share through this site — including your name, email address, or purchase details — is used solely to fulfill your order or communicate with you. We do not sell or share your information with third parties.

This website may collect anonymized browsing data to help us improve the user experience. By using this site, you consent to our use of such data in accordance with this policy.

## **Accessibility Statement**

We're committed to making this website as accessible as possible for all users. If you encounter any accessibility barriers or have difficulty using the site, please reach out via our contact form or email. We'll do our best to provide an alternative experience or resolve the issue promptly.

#### **Terms & Conditions**

All writing, editing, and content services provided by Draft.Script.Go are custom and made-to-order. When you book a service, you agree to the scope, timeline, and pricing as outlined at the time of purchase or inquiry.

You may not resell, republish, or distribute the delivered work without appropriate credit or agreement. I reserve the right to decline projects that conflict with my values or creative direction.

Revisions are available as per your selected service tier (e.g., 1-2 rounds for most gigs).

#### **Refund Policy**

Due to the nature of digital services, all sales are final once work has begun or files have been delivered. Refunds are not offered for change of mind or dissatisfaction after delivery, unless the work clearly does not meet the agreed-upon brief.

That said, your satisfaction matters. If there's something missing or not quite right, I'll do my best to revise within reason — just reach out. Each project is a collaboration, and I want the final result to feel true to you.